

Utility Statement

Date: March 12, 2020
Contact: Nancy Heck (317) 571-2474
Release: Immediate

Statement from Carmel Water and Wastewater Utility Regarding COVID-19

CARMEL, IN – The City of Carmel Water and Wastewater Utility wishes its customers to know that during this challenging time period we are prepared and have the needed systems and personnel in place to continue with the safe delivery of drinking water and sanitary sewer service that meets all Federal guidelines.

The Utility has a combined total of 25 State of Indiana certified operators in place to operate and maintain the City’s Water and Wastewater infrastructure. The operators, along with additional personnel, have been cross trained in numerous operational procedures. The systems we have in place offer redundancy in emergency situations, and we have more than adequate capacity to readily serve the public. Regarding the overall safety of drinking water as it relates to COVID-19, the Environmental Protection Agency has released the following statement;

“There is no higher priority for EPA than protecting the health and safety of Americans. EPA is providing this important information about COVID-19 as it relates to drinking water and wastewater to provide clarity to the public. The COVID-19 virus has not been detected in drinking-water supplies. Based on current evidence, the risk to water supplies is low. **Americans can continue to use and drink water from their tap as usual.**

“EPA has established regulations with treatment requirements for public water systems that prevent waterborne pathogens such as viruses from contaminating drinking water and wastewater. COVID-19 is a type of virus that is particularly susceptible to disinfection and standard treatment and disinfectant processes are expected to be effective.”

Carmel Utilities Water Treatment Plants have been recognized as exceeding all EPA requirements, and stands ready to meet the City's needs.

The following link [water transmission and COVID-19](#) has some general questions and answers about COVID-19, drinking water, and wastewater treatment.